

# **The Landings Golf Course**

## **Covid-19 Protocols and Policies**

### **General Guidelines**

- At all times and in all places, social distancing must be respected by both customers and employees
- No gatherings or deviations from safety procedures will be tolerated
- Only the golf course, driving range, pro shop, concession area and washrooms will be accessible to golfers
- Golfers cannot arrive more than 30 minutes before their tee time
- The frequency of cleaning, sanitizing and disinfecting of all areas will be increased
- Golfers must leave immediately after completing their round of golf. No handshakes or socializing following play.
- To ensure proper flow through the clubhouse and pro shop, the door nearest the parking lot (north facing) will remain locked. Please see our greeter upon arriving at the course

### **Golfers Greeting**

- A staff member will greet all customers upon their arrival to inform them of the club's operational procedures
- If the golfer arrives more than 30 minutes before his/her tee time, they will be asked to wait in their vehicle
- Guests are responsible for handling their own equipment, unless they are physically unable
- The greeter will be in charge of ensuring distancing and that the new tee time conditions are respected
- If the greeter suspects a golfer might be sick, and a scan of their temperature reveals a fever of 100 degrees Fahrenheit and over, that golfer will be asked to leave the premises

## Clubhouse and On-Course Services

### Clubhouse

- The clubhouse will be closed to public access except for pro shop, concession area and washroom access. The seating area inside the clubhouse will be closed – there will be no chairs, tables or benches available for use until guidelines for the restaurant industry are amended
- The pro shop will be open to process payments for green fees, memberships and merchandise
- Access to club storage is prohibited

### Carts

- Rental of motorized and hand carts is permitted
- Motorized carts – Only one motorized cart per person unless the golfers reside at the same address. The Landings is an easily walkable course and golfers will be encouraged to walk. Priority for power carts will be given to those who require a power cart to play. All power carts will be properly sanitized and disinfected after each use
- Pull carts – Club pull carts will be available for use and will be sanitized after each use

### Club Storage

- Club storage will remain closed. Golfers must take their equipment home after each round
- Should golfers need help with loading and unloading of their equipment, please ask our staff to assist

### Reservations and Tee Times

- Tee times must be booked in advance, either by phone, online or in-person in the pro shop.
- The space between tee times will increase from 8 to 10 minutes, allowing for better distancing on the course and around the clubhouse
- **No walk-ons at this time.**

### Payments

- As much as possible, opt for telephone or contactless payments using cards, cell phones or virtual wallets
- Hand sanitizer will be accessible for customers and staff when handling cash, cards or if the terminal is handled.
- All terminals will be sanitized after every use

## Scorecards and Pencils

- Scorecards and pencils will be available upon request only

## Driving Range

- All golfers must maintain a physical distance of 2 metres. Dividers will be utilized on the range to ensure proper distance is maintained, and must be enforced
- Balls and baskets will be cleaned and sanitized after each use
- Hand sanitizer will be available for staff
- Benches, bag stands, rental clubs, and all non-essential items will be removed

## Practice Green

- Golfers must use their own golf balls on the practice green
- A limited number of holes will be cut in the practice greens. Pins will be equipped with a touchless ball extractor
- Social distancing of 2 meters must be maintained at all times

## Bunkers, Benches, Ball Washers and Bathrooms

- All rakes have been removed from the course – simply smooth the sand with your foot after use. In the event that your balls ends up in a bad lie caused by unsmoothed footprints, please find a place with smooth sand and play from there
- All benches have been removed from the golf course
- Most ball washers have been removed from the golf course. Those that remain have been covered in plastic and are not to be used
- All portable toilets have been removed from the golf course

## On the Green

- Touching and removal of the flagstick is prohibited. All flags have been equipped with a touchless ball extractor
- Proper distancing must be observed on the putting surface

## Players Responsibilities

Responsibility and confidence in our policies and procedures requires a buy-in on the part of the course and its staff, and also the golfers. This responsibility is shared, and must be respected.

- The golfer should not come to the course if they are experiencing symptoms or if they have tested positive for Covid-19
- You must respect the 2-metre social distancing at all times
- You must respect all instructions given by employees in charge of guiding golfers
- Do not arrive more than 30 minutes before the booked tee time
- Shoes must be changed in the parking lot
- All golfers must register with the greeting staff upon arrival
- Do not arrive at the first tee more than 10 minutes before your tee time
- Sanitizer will be available for use at the golf course, but to ensure your own personal safety, please bring your own
- Do not touch the flagsticks
- Smooth out sand in the bunkers with your feet
- Do not touch another players ball, marker, cart or any piece of equipment
- After the round, no handshakes or physical touching allowed
- After the completion of play, golfers are asked to leave the premises immediately with their equipment